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Premier Partner



Case Study: Higher Education



The Challenge:

Stenden South Africa is an Institution of higher education, located in Port Alfred, which is a branch campus of Stenden University of Applied Sciences in the Netherlands. It was founded in 2002 and offers two specialised degree programs: Bachelor of Business Administration (BBA) in Disaster Management and Bachelor of Commerce (BCom) in Hospitality Management.

Print volume, monochrome as well as colour, was difficult to track and billed back to students. Students needed to print to the library and then the librarian would record the prints in a book. The system was very manual and inconvenient for the students and staff.

There was a lot of wastage and cost saving features on the devices could not be enforced.

The solution:

- Assessment of Stenden University's fleet through monthly device counters readings and paper consumption. Meeting with the IT department to ensure system compatibility
- To decrease output expenses, Stenden University's mixed- brand fleet was replaced with Kyocera multifunctional printers.
- Installation of MyQ for easy and transparent print volume and cost monitoring, security, print accounting per student, department and workgroup.
- Each student and staff member was given a personal identification number and used that to unlock the devices for use.
- Enforce cost saving policies e.g. default print jobs to black and white, default to print in duplex and auto delete duplicated jobs.

